



Council on Medical Assistance Program Oversight Care Management (PCCM/PCMH) Committee

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***Co-Chairs: Rep. Michelle Cook & Rep. Catherine Abercrombie
December 12, 2012 Agenda LOB Room 2B***

Summary

Attendance:

***Rep. Michelle Cook, Rep. Catherine Abercrombie, M. Alex Geertsma, Sandi Carbonari,
Sheldon Toubman, Jesse White Frese, Mike Cordjulo, Mark Keenan, Lisa Honigfeld Deborah
Amato, Laura Demeyer, Kara Rodriguez, Annie Jacobs, Erica Garcia, Robert Zavoski***

The meeting began at 10:00 AM.

DSS and the ASO gave an update on the PCMH and Glidepath Status.

- 48 Unique Practice Applicants who Submitted PCMH Applications
 - ✓ 230 Sites
 - ✓ 839 Total Practitioners
- Practice Application Status:
 - ✓ 15 - PCMH Approved Practices

- ✓ 1 - PCMH Pending Approval Practice
 - ConnCare/Backus Health Center
 - ✓ 31 - Glide Path Approved Practices
 - ✓ 3 - Glide Path Pending Practices (Awaiting Application Submission)
 - Child & Adolescent Health Care, Inc.
 - Salud Primary Care, LLC
 - Southwest Community Health Center (9 Additional Sites)
- PCMH Application Status
 - 15 PCMH Applicants Approved by DSS as PCMH's
 - ✓ 114 Sites and 420 Practitioners
- School Based Health Centers
- Glide Path "Phase" Status
 - 31 Practices Are Currently on the Glide Path Program
- NCQA Defines Care Coordination
 - Identifying, Tracking, Sharing Information and Coordinating Care
 - Hospital admissions, ED visits
 - Post discharge follow-up
 - Care transition from pediatrics to adult care
 - Collaboration with specialists, BHC and maternal health
 - Initiate referrals and coordinating follow-up
- Providing Wellness Care
 - ✓ Routine wellness visits
 - ✓ Immunizations

- ✓ Chronic disease management
- ✓ PCMH Program and Care Coordination
- ✓ Provides educational materials and concepts regarding care coordination.
- ✓ Assists practices in determining resource needs.
- ✓ Integrates practices with the ASO Infrastructure Resources.
- Role of the Community Practice Transformation Specialist
 - Assists Practices to Integrate Care Coordination Into Their Model of Care
 - ✓ Provides educational materials on concepts of care coordination
 - ✓ Instructs practices to designate a professional to assume the role of care coordination for their practice
 - ✓ Educates practices on utilization of a team concept that supports a division of care coordination duties among clinical and non-clinical staff
 - ✓ Introduces the practice to the ASO programs such as ICM and HSS to assist with care coordination needs
 - ✓ Facilitates on-site meetings with ICM and HSS if requested by practices
- Supporting Person-Centered Medical Home
- PCMH Recruitment Status
 - 189 Practices Contacted Since 1/1/12
 - ✓ 83 prospective practices are in open status
 - EHR Status of Prospective Practices:
 - ✓ 53 practices (64%) have live EHRs or have purchased an EHR
 - 45 practices have live EHRs

- 7 practices are implementing EHRs
 - 1 practice purchased but has not implemented the EHR
- ✓ 9 practices (11%) are searching for an EHR
- ✓ 4 practices (5%) have no EHR
- ✓ 17 practices (20%) the EHR status is unknown at this time
- PCMH Recruitment Status - continued
- 83 Practices in Open Status
 - 1) ABC Pediatrics (Manchester)
 - 2) Advanced Pediatrics in Norwalk (Norwalk)
 - 3) Alliance Medical Group, Inc (Middlebury)
 - 4) Branford Pediatric & Allergy (Branford)
 - 5) Bridgeport-Monroe Pediatrics (Bridgeport)
 - 6) Broadway Medical (North Haven)
 - 7) Charlotte Hungerford Multispecialty Group (Torrington)
 - 8) Charter Oak Walk-In Medical Center – (East Lyme)
 - 9) Childrens Medical Associates (Hamden)
 - 10) Children's Medical Group (Hamden)
 - 11) CT Multispecialty Group (Glastonbury)
 - 12) East Hartford Medical Center (East Hartford)
 - 13) East Lyme Pediatric Clinic (Niantic)
 - 14) ECHN Medical Practice Partners (Manchester)
 - 15) Ellington Pediatrics (Ellington)
 - 16) Enfield Pediatric Associates (Enfield)

- 17) Fairfield County Integrative Family Medicine, LLC/ Tonya Cremin, DO
(Fairfield)
- 18) Family Health Care Associates, PC (Shelton)
- 19) Family Medical Center, LLC (Monroe)
- 20) Family Medicine Center (Manchester)
- 21) Family Practice & Internal Medicine (North Haven)
- 22) Flanders Pediatrics (East Lyme)
- 23) Gales Ferry Pediatric Group, PC (Gales Ferry)
- 24) Griffin Faculty Practice Plan (Derby)
- 25) 83 Practices in Open Status
- 26) Griffith Medical Services (West Haven)
- 27) Grove Hill Medical Group (New Britain)
- 28) Hartford Family Medicine CTR (Hartford)
- 29) Hartford Hospital Adult Primary Care (Hartford)
- 30) Hospital of St. Raphaels (New Haven)
- 31) Internal Medicine of West Haven (West Haven)
- 32) Kenneth J. Lippman (Westport)
- 33) Johnson Professional Associates (Stafford Springs)
- 34) Kids Station Pediatrics (Manchester)
- 35) L & M Physician Association, Inc. (Niantic)
- 36) Ledgebrook Family Practice (Mansfield)
- 37) Lifespring Pediatrics (Southington)
- 38) Litchfield Hills Pediatrics (Bantam)

- 39) Manchester Pediatrics (Manchester)
- 40) Mansfield Family Practice (Mansfield)
- 41) Martin Perlin, MD (Norwalk)
- 42) Maud Ward, MD (Cheshire)
- 43) New Haven Pediatric & Adolescent Medical Services (New Haven)
- 44) Newington Internal Medicine Primary Care (Newington)
- 45) Norwalk Medical Group (Norwalk)

- **83 Practices in Open Status**

- Paul Deutch, MD, RPH (Norwich)
- Pediatric Associates of Farmington/Dr. Deepa Limaye (Farmington)
- Pediatric Care Associates of CT (Shelton)
- Oeduatruc & Adolescent Healthcare, PC (Ansonia)
- Pedicorp, PC (West Hartford)
- Prime Healthcare (Wethersfield)
- Prospect Family Medicine PC (Prospect)
- Qaiyum Mujtaba, MD (West Haven)
- Rainbow Pediatrics, LLC (Stamford)
- Ranjana Pati, MD (Fairfield)
- Raymond Kurger, MD (South Windsor)
- Regional Health Care Associates (Sharon)
- Ridgefield Pediatric Associates, PC (Ridgefield)
- Rocky Hill Pediatrics (Rocky Hill)
- ST Francis – PHO (Hartford)

- Sanjay Aggarwal, MD LLC (New Haven)
- Sanjay Barochia, MD (Newington)
- Silver Lane Medical (East Hartford)
- Sophia V Leonida, MD/Station House Pediatrics (Stratford)
- Soundview Medical Associates (Norwalk)
- 83 Practices in Open Status
- South Windsor Pediatrics (South Windsor)
- Stamford Health Integrated Practices Inc. (Stamford)
- Sudhir Bhatnagu, MD ((New Britain)
- Summer Pediatrics (Stamford)
- Taesun Chung, MD (Fairfield)
- Terry Meceles, MD (Stafford Springs)
- The Center for Advanced Pediatrics (Norwalk)
- Thomas N Fromson, MD (West Hartford)
- TLC Pediatrics, LLC (Norwalk)
- Torrington-Winsted Pediatric Group (Torrington)
- Unionville Pediatrics (Unionville)
- Warren Pediatrics (Warren)
- Western CT Medical Group (Danbury)
- West Hartford Medical Center (West Hartford)
- West Haven Medical Group (West Haven)
- Whitney Pediatrics & Adolescent Medicine, LLC (Hamden)
- Wildwood Pediatric and Adolescent Medicine, LLC (Essex)

- Windsor Family Medicine (Windsor)
- Yale New Haven - Adult Primary Care, Nathan Smith Clinic, Pediatric Primary Care, Women's Center (New Haven)
- PCMH Recruitment Status - continued
- 29 Practices on Closed List
 - not interested in enrolling in the PCMH program or a part of a practice already enrolled in the PCMH/GP program i.e ProHealth and Day Kimball
- 29 Practices on a Watch-List
 - Follow-up takes place periodically based on the feedback received from the group
- PCMH Recruitment Status - Continued
- PCMH Recruitment Status – Continued
- 29 Practices on Watch-List
 - A. Joseph Avni Singer MD (Children and Adolescent Medicine) (Woodbridge) – not interested
 - Amibtah Ram, MD (Hartford) – no EHR, interested
 - Center for Pediatric Medicine, PC (Danbury) - merging with another large group
 - Childcare Associates (Danbury) - too busy at this time to consider
 - Christus Medical Group (East Hartford) - Group is searching for MD, only has APRN
 - David Schoon, MD (Norwich) - no .EHR
 - East Haven Pediatrics, PC (East Haven) - no EHR
 - Enfield Medical Associates (Enfield) - non-par, not interested
 - Foxon Medical Center (East Haven) - no .EHR

- General Practitioners (Hamden) - no .EHR
- Hartford Medical Group (Hartford) – non-par, rates too low, willing to discuss again if rates increase to Medicare
- J Michael Curi MD & Jessica Magda MD (Torrington) – no EHR
- Kids Choice Pediatrics (Stamford) - no .EHR
- Laurentiu Galan, MD (Norwich) - no .EHR
- Litchfield County Pediatrics (Torrington) - no .EHR, intends to search
- Litchfield Hills Pediatrics (Bantam) – no EHR
- 29 Practices on Watch-List
 - Long Wharf Pediatrics (New Haven) - no EHR, still searching
 - Mary Eslick, MD (Norwich) - not interested at this time
 - MD Services LLC (Middlebury) - closed panel, small Medicaid volume, older .EHR
 - Milford Pediatric Group (Milford) - doesn't feel PCMH is cost effective, willing to check out NCQA
 - Multicare Medical Center (Milford) – no EHR, practice merging
 - Naugatuck Pediatrics, LLC (Naugatuck) - not interested
 - New Britain Pediatric Group, Inc. (New Britain) - MDs are short staffed and too busy to take on additional work
 - PEDIATRIC AND MEDICAL ASSOC (New Haven) - no .EHR, searching
 - Pediatric Associates LLC (Bristol) - no EHR and no progress has been made
 - Pediatric Practice Associates, P.C. (Stamford) - no .EHR
 - Personal Care Pediatrics (Southington) - older .EHR, researching replacement

costs

- Shoreline Pediatrics (Madison) - working with Qualidigm, not interested in Glide Path
- Quinnipiac Internal Medicine, P.C. (Hamden) - not interested at this time but open to follow-up calls
- PCMH Recruitment Status - Continued
- 29 Practices on Closed List
 - Anne Marie Villa MD – not interested
 - Ansair, MD – not interested - ineligible , not primary care does sleeps studies,
 - Brookfield Family Medicine – non-par, not interested
 - Child and Family Agency of Southeastern CT - SBHC not affiliated with FQHC therefore ineligible
 - Connecticut HealthCare Group- ineligible, does not manage a panel, see Medicaid only as consultants, not interested
 - CT Valley Pediatric Center – not interested
 - Danbury Internal Medicine Assoc, PC – not primary care, GI practice
 - East Avenue Pediatrics PC – no .EHR
 - Essex Internal Medicine (Essex) – part of ProHealth
 - Frank J. Bush, MD - closed panel, no HER
 - Hartford Area Pediatrics (Avon) – not interested
 - Internal Medicine of Stamford/DR. DAVID M RADIN MD – non-par
 - Jo Ann Sondheimer, LCS – non par
 - Klipstein Medical Group– not primary care, GI practice

- MidState Medical Group –PCP – rates too low
- New Milford Medical Group (New Milford) - Closed panel, won't accept Medicaid
- 29 practices on Closed List
 - Nutmeg Pediatric Pulmonary Services, LLC (Branford) – ineligible does not manage a panel
 - Norwich Pediatric Group (Norwich) - no .EHR and not likely to pursue
 - Pediatric & Adolescent Medicine/SYDNEY Z SPIESEL PHD MD LLC (Woodbridge) - not interested
 - Pediatric Associates of New London (New London) - part of ProHealth and in the process of submitting
 - Pediatric Associates of Western CT,LLC (Danbury) – no EHR, Medicaid volume is 6% , not interested
 - Primary Care of Southbury (Southbury) – not interested
 - SFHCP-Callaghan (Rocky Hill) - very low Medicaid
 - SFHCP (West Hartford) – non-par, not interested
 - Southington Pediatric Associates (Southington) – not interested
 - ST Lukes Family Medicine (Putnam) - now part of Day Kimball
 - Stratford Pediatrics (Stratford) - almost ready to retire, not interested
 - Trumbull Pediatrics (Trumbull) - no EHR
 - Windham Primary Care/Pro Health (Windham) - part of ProHealth
- PCMH Outreach Status by Medical ASO

PCCM

➤ PCCM Practices – 29 (7 FQHC's and 22 Independent Practices/Clinics)

- ✓ 7 FQHC's all Submitted PCMH Applications Including Glide Path Applications

- 1) Community Health Services (1 site)
- 2) 1Cornell Scott Hill Health Center (4 sites)
- 3) Charter Oak (13 sites)
- 4) East Hartford Community Health Center (4sites)
- 5) Fair Haven Community Health Center (7 sites)
- 6) Generations Family Health Care (4 sites)
- 7) Staywell Health Center (2 sites)

- PCMH Outreach Status by Medical ASO

➤ PCCM Practices – continued

- ✓ 10 PCCM Independent Practices/Clinics Submitted Applications:

PCMH Approved Practices/Clinics:

- Day Kimball
- Family Medicine at Asylum Hill
- Physician Services of NE CT (3 Sites)

Glide Path Approved/Pending Practices:

- Windham Pediatrics (approved)
- Pediatric Plus (approved)
- Child & Adolescent Health Care (approval pending)
- Mansfield Pediatrics (approved)
- St. Mary's Children's Medical Group/Franklin Medical Group (approval pending)

- PCMH Outreach Status by Medical ASO
- PCCM Practices – continued
 - ✓ 12 PCCM Independent Practices/Clinics – No Applications Received to Date
 - Sanjay Aggarwal, MD (visited in November , focus not currently on PCMH)
 - Pediatric & Medical Associates (no EHR, follow-up in 1st quarter 2013)
 - Children’s Medical Group (outreach is on-going)
 - Burgdorf/Bank of America Health Care (advised by St. Francis PHO that contact will occur early 2013)
 - Hartford Hospital Adult Primary Care (implemented EHR this summer; outreach is on-going)
 - Yale New Haven Adult Primary Care/Nathan Smith Clinic/Pediatric Primary Care/Women’s Center (changing EHR to Epic in 2/2013. Exploring Glide Path) –(4 sites)
 - Pediatric Associates of CT (working on NCQA process independently, outreach is on-going)
 - Long Wharf Pediatrics (completed Readiness Evaluation Questionnaire, still searching for an EHR, follow-up to occur in Feb 2013)
 - New Haven Pediatric & Adolescent Medicine Services (outreach is on-going)

HUSKY B Presentation

- December 12, 2012

Concern:

HUSKY B expenditures in SFY 2011 were \$35 million versus \$23 million in SFY 2012

- HUSKY B Program Change

SFY 2011 vs. 2012

- HUSKY B program was under managed care in SFY 2011 and 1st half of SFY 2012
 - ✓ Dental, Pharmacy & Behavioral Health services were carved out under the Fee for service
- Effective January 2012, the program model shifted to one single ASO fee for service program for the remaining 6 months of SFY 2012

- HUSKY B Program SFY 11 vs. 12

Enrollment– Source: Xerox

- HUSKY B Expenditure SFY 11 vs. 12 – Paid Date Base
- HUSKY B Expenditure SFY 11 vs.12

Conclusion

- HUSKY B enrollment dropped only less than 2% from SFY 11 to SFY 12
- The expenditure drop of \$12 million from SFY 11 to SFY 12 is mainly due to the MCO retro HUSKY B rate negotiated adjustment and other adjustment in client premium collections that occurred in SFY 2012 (\$7 million)
- There is a \$4 million decrease in medical service expenditures from SFY 11 to SFY 12, however there remains an unknown amount of outstanding claim from January 2012 – June 2012

Discussion

- There was discussion about SBHC and engaging with potential physicians.
- There were questions about the PCMH Status and potentials on the watch lists.
- Discussion about how it is challenging getting the information with member count. Tabling the member count for next meeting.
- 1 Week from now launch of PCMH.

- 5 Clinics and 3 Practices.
 - 48 Unique applications now.
- 2 New SBHC sites: Reed Middle School and SW Community. 12 PCMH Approved. 18 In Progress.
- Glidepath (pending within a 30 day timeframe.)
- There was question about homeless shelters.
- Laura wet over slides 8 and 9.
- There was discussion about the role of the Community Practice Transformation.
- Provide Education and assume the role.
- 29 on Watch list to follow-up and EHR Search.
- PCCM Outreach-Present time application in Norwich, Hartford and Waterbury.
- Question from Michael Cordjulo- 213 Independent Practices. The more we categorize then the more they are coming in.
- Lisa Honegfeld- Thanked DSS for the presentation. Those practices on the glidepath what are they going to do for care coordination?
- Laura-Answer- 2 Social Workers in the process for care coordination. How to integrate care coordination. New Job Descriptions.
- Many are asking to contract with care coordination
- Erica: Don't have the data yet. Provide the dialogue.
- Lisa- How are the practices meeting the core coordinator ion development?
- Kara- In orders the have the certification they must have care coordination.
- Jesse White Frese raised concerns about care coordination with SBHC. Are they using the sources they had or getting more?
- Kara- There needs to be certification with DSS and Parent Entity.
- Sheldon: States are going towards capitated care. Asked some questions:
 - Total # of practitioners- 420 Full Practitioners.
 - What % of Medicaid participants are with PCP Providers- Don't knows yet, working on getting the data.
 - HSS? Human Services Det. Provider with Community Sources.
 - 189 Practices recruited and 8 community resource.es

- Individual practitioners-830 applied with different applications and 420 Enrolled
- Alex- CT Commission on Children Demographic Presentation
 - Newly coming into the Health Care System
 - Where they have training medical students. Not having hospitals involved in this process. Find out why there is hesitance to do this,
- Dr. Zavoski made comments about how practices are struggling things with EMR. Teaching sites- Federal rules with what you can and cannot do. Federal law cannot enroll them.
- Expecting more PCP/ Affordable Care Act burdensome requirements.
- Rep. Cook inquired if the Stat had reached out federal delegation.
- Sandi Carbonari made comments about how hospitals use JACO Home model.
- Dr. Z made comments about how there are more issues than enrollment.
- Kara mentioned readiness evaluation to see where they are- identify where they are at.
- Alex- Mark Herschel meeting where EMR
- Laura made comments about how CPST Team working with practices asking those questions.
- Alex Geertsma made comments about need to have the ability to modify the system.
- Mike Cordjulo made comments about teaching. How is PCP reflecting continuity of care?
- Dr. Z made comments about not wanting to dry up teaching. Consistent with the model and set of standard to get them with that.
- Mike Cordjulo made comments about SBHC will utilize care coordination through parent entity.
- Laura made comments about how each site needs to have care coordination
- Rep. Cook made comments about definition of care coordination
- Laura referred to the NCQA definite/ manages and set the process.
- Rep Cook made comments about wanting to help to make sure there be certification for care coordination.
- Dr. Zavoski made comments about looking at different models to see what is working and what is overtime. What different practices are doing? / long term look at new educations for professionals/ Working with UConn/ Capitol Community College
- Rep. Cook recommended looking at V-Tech Schools.

- Mark Kennan made comments about activities are shared but overlap sample or template for job descriptions. Q Process for SBHC-NCQA Process. Specific contact at DS is Erica Garcia.
- Dr. Zavoski made comments about the requirements which are 24 Hour access/ After Hours and weekend availability. Those who have a parent entity.
- The Medical ASO will cover the gaps.
- Sandi Carbonari made comments about her concerns with Multiple Cares coordination.
- There was a Husky B Presentation
- Annie Jacobs- overall 12 Million different. No ASO Savings yet.
- Conclusion 37-33 millions- 4\$ million overall
- There is a claim lag wrap up. There are still lot things that have been delayed not there yet.
- Alex Geerstma made comments about the utilization more with high rate- was there an increase in copays.
- Zavoski commented about how the Copays remain the same.
- Rep. Cook commented about the Rate Reduction got back from MCO. Can we get an update for February meeting?
- Sheldon requested to have : What want to know final number with claims lag and When they have the number
- Feb / March will have a Number
- Meeting every other meeting. Tentative schedule.
- Bring a couple of providers. ICM Team to the next meeting.

Next Meeting Agenda Items:

1. PCMH/Glide Path
2. ICM Team
3. Claims Lag
4. Rate Reduction from MCO.

Meeting ended at 11:50 AM.

Next Meeting Date: February 13, 2013 at 10:00 Am in LOB Room 2A.